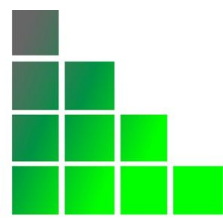


# SURFACE SOLUTIONS

## SUNSHINE COAST



### Polyurea/Epoxy Application Warranty Information

Surface Solutions Sunshine Coast (SSSC) warrants that products applied under the Polyurea/Polyaspartic/Epoxy ranges supplied will not contain a manufacturing defect or improper application that adversely affects performance for seven years following the completion of installation on a sound pavement substrate, in accordance with the published application instructions for them and that the Polyurea/Epoxy Products were installed during the shelf life set forth on the product label or container.

#### EXCLUSIVE REMEDY

SSSC's sole responsibility for breach of this warranty is to provide replacement material and application for that portion of the Polyurea/Epoxy Products that peel, delaminate, or show abnormal wear. Decisions as to the extent of replacement material required will be made solely by SSSC. The remedy under this Limited Warranty is available only for that portion of the Polyurea/Epoxy products actually peeling, delaminating, or showing abnormal wear at the time of settlement. The replacement Polyurea/Epoxy Products, as well as any remaining original Polyurea Products, will be warranted only for the remainder of the original warranty period.

#### NOTIFICATION OF CLAIM

In the event that your Polyurea/Epoxy products peel, delaminate, or show abnormal wear, you MUST notify SSSC in writing — either by email (preferred) at [surfacessc@gmail.com](mailto:surfacessc@gmail.com) or by postal mail to Surface Solutions Sunshine Coast, 1 Rinca Place, Parrearra QLD 4575 — and provide proof of purchase and application date within 30 days after your discovery of the issue. Within a reasonable time after proper notification, SSSC will evaluate your claim and resolve it in accordance with the terms of this warranty. You should retain this document in the event that you need to file a claim.

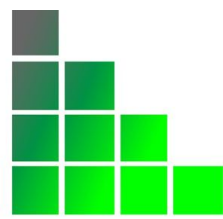
#### EXCLUSIONS FROM COVERAGE

This Limited Warranty does NOT cover damage to the Polyurea/Epoxy products resulting from anything other than an inherent manufacturing defect in the Polyurea products or improper application, including but not limited to:

1. Exposure of the Polyurea products to damaging or corrosive substances, such as battery acid or solvents. For care instructions contact SSSC
2. Settlement, movement, cracks, defects, or other failure of the pavement or surface over which the Polyurea products were applied.
3. Defects in the design or suitability of the pavement or surface over which the Polyurea products were applied.
4. Causes beyond normal wear and tear, such as unusual weather conditions or natural disasters, including but not limited to, windstorms, hail, floods, hurricanes, lightning, and earthquakes.
5. Impact of foreign objects or physical damage caused by any intentional or negligent acts, accidents, misuse, abuse, or the like including vandalism,

# SURFACE SOLUTIONS

## SUNSHINE COAST



tire scuffing, landscaping, tracked equipment, and studded or traction tires.

This Limited Warranty MAY BE SUSPENDED OR CANCELLED IF THE STRUCTURE OR SURFACE IS DAMAGED BY any cause listed above as AN EXCLUSION FROM COVERAGE. NON-ASSIGNABILITY This Limited Warranty is NOT TRANSFERABLE OR ASSIGNABLE by contract or by operation of law, either directly or indirectly. LIMITATION OF DAMAGES; MEDIATION; JURISDICTION; CHOICE OF LAW THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and of any other obligations or liability of SSSC, whether any claim against it is based upon negligence, breach of warranty, or any other theory. In NO event shall SSSC be liable for any CONSEQUENTIAL OR INCIDENTAL DAMAGES of any kind, including, but not limited to, interior or exterior damages and/or mould growth.

Issued to:

Date: